

Glan Afon Privacy Policy

This policy sets out how Glan Afon Holiday Home uses and protects any information you provide to whilst using this website or in correspondence with us in regards to your holiday booking.

We are committed to keeping your information secure and your privacy protected. Any information we request will only be used in accordance with this privacy statement. We may change this policy on occasion.

This policy is effective from 21st March 2021.

Acceptance of these terms

By using our website, you signify your acceptance of the terms of our privacy policy. If you do not agree to the terms of our privacy policy, please do not use our website. Your continued use of our website following the posting of any changes to our privacy policy will mean that you accept those changes

The information we collect and what we do with it

We only gather the following information we need that is relevant to your needs during your stay and to enable us to provide you with the best service possible. They are gathered to assist us with internal record keeping:

- your name
- address
- email address
- telephone number/s
- other information relevant to you or our offers to you.

This data may be processed for the purposes of communicating with you and record-keeping. The legal basis for this processing is our legitimate interests, namely the proper administration of our website and business and communications with users.

We may process information contained in or relating to any communication that you send to us on social media (“social media data”). This data may include the communication content and metadata associated with the communication. The source of this data is Facebook or Instagram, and other third-party platforms.

We may process any of your personal data identified in this policy where necessary for the establishment, exercise or defence of legal claims, whether in court proceedings or in an administrative or out-of-court procedure. The legal basis for this processing is our legitimate interests, namely the protection and assertion of our legal rights, your legal rights and the legal rights of others.

We may process any of your personal data identified in this policy where necessary for the purposes of obtaining or maintaining insurance coverage, managing risks, or obtaining professional advice. The legal basis for this processing is our legitimate interests, namely the proper protection of our business against risks.

In addition to the specific purposes for which we may process your personal data set out above we may also process any of your personal data where such processing is necessary in order to protect your vital interests or the vital interests of another natural person.

Providing your personal data to others

We may disclose your personal data to our insurers and/or professional advisers insofar as reasonably necessary for the purposes of obtaining or maintaining insurance coverage, managing risks, obtaining professional advice, or the establishment, exercise or defence of legal claims, whether in court proceedings or in an administrative or out-of-court procedure.

In addition to the specific disclosures of personal data set out above we may disclose your personal data where such disclosure is necessary for compliance with a legal obligation to which we are subject, or in order to protect your vital interests or the vital interests of another natural person. We may also disclose your personal data where such disclosure is necessary for the establishment, exercise or defence of legal claims, whether in court proceedings or in an administrative or out-of-court procedure.

Retaining and deleting personal data

Personal data that we process for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes.

We will retain your personal data for a minimum period of 12 months, and for a maximum period of 10 years. Data will only be stored for as long as it is needed.

We may retain your personal data where such retention is necessary for compliance with a legal obligation to which we are subject, or in order to protect your vital interests or the vital interests of another natural person.

Amendments

We may update this policy from time to time by publishing a new version on our website.

You should check this page occasionally to ensure you are happy with any changes to this policy.

Links to other websites

We will never sell, share or lease your information to any third party unless we have your permission to do so. We may contact you with information from third parties if it is in relation to your booking or something that we think you may find interesting following your holiday at Glan Afon.

Control of your personal data

If you have provided us with your information, we will use this information to communicate with you for a number of marketing reasons. For example, in regards to your holiday, services we offer, services you have requested, special offers, to keep you up to date with news from Glan Afon Holiday Home and, occasionally send you information from third

parties if we think you may be interested. You can notify us at any time if you no longer wish to receive communications from Glan Afon Holiday Home.

If at any time you no longer wish to receive communications from us in any form, through any channel, we will remove your contact details immediately.

Our details

You may request details of personal information we hold about you under the General Data Protection Regulations. A small fee will be payable.

Please contact amperkin310@btinternet.com or telephone: 07480232988

Please note, we may require up to 14 working days to provide this information.

